

## CLAIMS

1. A method of obtaining information on the identity of a caller in a terminal of a telephone communications network, the method comprising:

5       - the terminal receiving an incoming call and the caller's number;

      - an agent of the terminal selecting at least one external server likely to be able to provide said information;

10       - the agent preparing a request whose argument is the telephone number and whose destination is the server; and

      - the agent sending the request to the server.

2. The method of claim 1, comprising:

15       - the agent receiving the response from the server by the agent; or

      - if there is no response, or if the response is not satisfactory, the agent selecting another server, preparing another request, and sending the other request to the other server.

20       3. The method of claim 2, wherein the steps of receiving the response or selecting another server, preparing another request, and sending the other request to the other server are repeated if there is no response or if the response is not satisfactory.

25       4. The method of claim 1, wherein the selection step is effected by searching a request file.

30       5. The method of claim 1, wherein the terminal has a data channel and wherein a request is sent on the data channel.

6. The method of claim 1, wherein the terminal is a mobile terminal.

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7. A terminal of a telephone communications network in which the caller's number is transmitted at the time of an incoming call, wherein the terminal has an agent having instructions for:

- selecting at least one external server likely to be able to provide information on the identity of a caller,
- preparing a request whose argument is the telephone number and whose destination is the server, and
- sending the request to the server.

8. The terminal of claim 7, wherein the agent has instructions for:

- receiving the response from the server, or
- if there is no response, or if the response is not satisfactory, selecting another server, preparing another request, and sending the other request to the other server.

9. The terminal of claim 8, wherein the agent repeats the steps of receiving the response or selecting another server, preparing another request, and sending the other request to the other server if there is no response or if the response is not satisfactory.

10. The terminal of claim 7, in which a request file is accessed by the agent to select a server and prepare a request.

11. The terminal according to claim 7, wherein the terminal has a data channel and wherein a request is sent on the data channel.

12. The terminal according to claim 7, wherein the terminal is a mobile terminal.

13. The terminal of claim 7, wherein the terminal is a

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fixed terminal connected to the telephone network.

14. The terminal of claim 7, wherein the terminal is a fixed terminal having access to the Internet.

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